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To Whom It May Concern:

Shannon Construction was CLA's general contractor for our Pittsburgh, PA project in a more than 100-year-old building located at 501 Grant Street. The space we leased, completely demolished, and built out was 9,622 RSF on the 4th floor. Our project was completed in October 2020 and was constructed with the infamous COVID-19 challenges and shut-downs as well.

This letter of recommendation for Shannon is important to me as I manage more than a dozen TI projects around the country every year across CLA's approximately 120 offices. Criteria that stood out as we worked with Shannon include the following:

- Understanding our drawings and accurately pricing the project
- Well-organized weekly construction meetings with meeting notes, updated schedules, and RFI and submittal logs
- Communicating changes in the field and the associated costs, especially when working in an old building
- Delivering the space on time with minimal punch list items that were taken care of by the time we moved in was impressive to say the least
- Quality of work and finish
- Use of technology in communication and project management

Another important aspect of how Shannon performed is they had to work with our CLA national team (architect/designer, furniture and glass vendor, CLA project and IT management) who are all remote and made only a couple visits throughout the project. Complicating this particular project was COVID, which I mentioned above, so we used technology to conduct walk-throughs that would normally have been in person.

Our space turned out just the way we envisioned it to be and is a true reflection of the fine craftsmanship and management Shannon brought to the project. For further comments, please do not hesitate to reach out to me.

Sincerely,

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